

Questions and Answers for IVCC Website Accessibility Mandate RFP2026-P01 - #6

1. Can you confirm the total number of pages and digital assets (PDFs, forms, videos, etc.) included in scope?

Public-Facing Websites:

- ~11,200 content items - Main Institution Site: <https://www.ivcc.edu/>
- ~50 content items Athletics Department: <https://www.ivcceagles.com/landing/index>
- ~100 content items - College Bookstore: <https://ivcc.ecampus.com/>
- ~100 content items - Academic Catalog: <https://ivcc.smartcatalogiq.com/en/>
- ~100 content items - Continuing Education Catalog: <https://ivccce.augusoft.net/>
- ~50 content items - Library Resources: <https://libguides.ivcc.edu/library>
- ~5 content items - Admissions Portal: <https://admissions.ivcc.edu/apply/>
- ~15,000 content items - Student Publications: <https://rivercurrentsivcc.com/> and <https://ivleader.com/>
- ~50 content items - Student Portal: <https://you.ivcc.edu/>

Password-Protected Systems: (numbers are approximate)

- ~20 content items - Learning Management System (Brightspace): <https://www.ivcc.edu/brightspace/>
- ~5 content items - Student Self-Service Portal: <https://www.ivcc.edu/selfservice/>
- ~15 content items - Help Desk System: <https://ivcc.happyfox.com/>
- ~3981 content items - Internal Intranet and Associated Services: <https://www.ivcc.edu/intranet/>

2. Will third-party platforms (e.g., bookstore, admissions portal, Brightspace LMS) be included in remediation, or only assessed with recommendations?
 - Accessed with recommendations.
3. Are mobile applications or only web-based properties part of this project?
 - Only web-based properties.
4. Do you require vendors to perform the actual remediation or only provide audit findings and recommendations?
 - A mixture of both.
5. Should the remediation plan also include testing with assistive technologies (screen readers, keyboard navigation, voice input, etc.)?
 - Yes.
6. How many IVCC staff members are expected to participate in the training sessions?
 - 10.
7. Do you prefer in-person training, virtual training, or a mix of both?
 - Virtual.
8. Should training include technical staff only, or also non-technical staff such as marketing/content contributors?
 - Include non-technical.
9. Would you like customized training materials (guides/checklists) specific to IVCC workflows?
 - Yes.

10. What is your expectation for ongoing monitoring — monthly/quarterly scans, or on-demand support?
 - On-demand.
11. Are you looking for a multi-year support engagement beyond May 1, 2026, or only within the project period?
 - Multi-year.
12. Will IVCC require accessibility certification or validation reports after completion?
 - No.
13. How will cost versus technical expertise be weighted in final decision-making (e.g., is budget flexibility possible if technical expertise is strong)?
 - We are looking for comprehensive budgets/proposals so we can determine the best way to move forward with this initiative, but phased/multi-year budget approaches are appreciated.
14. Do you have a preferred reporting format or accessibility testing tool vendors should use (e.g., Axe, WAVE, Siteimprove)?
 - No.
15. Will the software demo (Sept 22–24) focus on accessibility audit tools, remediation process, or both?
 - Both.
16. Are there any internal deadlines before April 2026 (e.g., interim compliance milestones) that vendors should be aware of?
 - No.
17. Has IVCC already performed any preliminary accessibility scans or audits? If yes, can vendors access those results?
 - No.
18. Do you require vendors to work closely with your IT security or legal/compliance teams?
 - Yes.