

Questions and Answers for IVCC Website Accessibility Mandate RFP2026-P01 - #4

1. IVCC has not specified a budget limit or range for this engagement.
Is there either a maximum budget or budget range allocated to this project?
This will help in steering what solutions we recommend.
 - We are looking for comprehensive budgets/proposals so we can determine the best way to move forward with this initiative.
2. Thank you for the full list of public-facing websites that IVCC manages.
Can you please also provide any available data as to the size of each site (i.e. number of pages)?

Public-Facing Websites: (numbers are approximate)

- ~11,200 content items - Main Institution Site:
<https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.ivcc.edu%2F&data=05%7C02%7Cpurchasing%40ivcc.edu%7C72d4df4101064a7b35bd08ddeaff9dd8%7Ca34e9adc2f1449caa1831bf99dbb3afd%7C0%7C0%7C638925105793569232%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMtIsIkFOljoIjoiTWfPbClldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=sU%2FHli4Mi7V5k04l4RZABQ587WgS9xoPeQRUHhPV114%3D&reserved=0>
- ~50 content items - Athletics Department:
<https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.ivcc.eagles.com%2Flanding%2Findex&data=05%7C02%7Cpurchasing%40ivcc.edu%7C72d4df4101064a7b35bd08ddeaff9dd8%7Ca34e9adc2f1449caa1831bf99dbb3afd%7C0%7C0%7C638925105793586102%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMtIsIkFOljoIjoiTWfPbClldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=NWnVqldiTEPVtotl58i0ArFdiWa%2BcrEIL9zHFfbAl3s%3D&reserved=0>
- ~100 content items - College Bookstore:
<https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Fivcc.ecampus.com%2F&data=05%7C02%7Cpurchasing%40ivcc.edu%7C72d4df4101064a7b35bd08ddeaff9dd8%7Ca34e9adc2f1449caa1831bf99dbb3afd%7C0%7C0%7C638925105793603423%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMtIsIkFOljoIjoiTWfPbClldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=4prKmYvCGvOL0Bfr6oyg1p7y58p85BM TLANKhnOzt%2B8%3D&reserved=0>
- ~100 content items - Academic Catalog:
<https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Fivcc.smartcatalogiq.com%2Fen%2F&data=05%7C02%7Cpurchasing%40ivcc.edu%7C72d4df4101064a7b35bd08ddeaff9dd8%7Ca34e9adc2f1449caa1831bf99dbb3afd%7C0%7C0%7C638925105793620046%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMtIsIkFOljoIjoiTWfPbClldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=d%2BfCm4fbkRm9XKZRpv8PRmU1yw%2FPnLjF9PptZFAlezQ%3D&reserved=0>
- ~100 content items - Continuing Education Catalog:
<https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Fivccce.augusoft.net%2F&data=05%7C02%7Cpurchasing%40ivcc.edu%7C72d4df4101064a7b35bd08ddeaff9dd8%7Ca34e9adc2f1449caa1831bf99dbb3afd%7C0%7C0%7C638925105793636836%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMtIsIkFOljoIjoiTWfPbClldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=vAQrMegGQyNiRt%2BgD5r4smkLj%2F lotvNUsRqn4slQguM%3D&reserved=0>

- ~50 content items - Library Resources:
<https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Flibguides.ivcc.edu%2Flibrary&data=05%7C02%7Cpurchasing%40ivcc.edu%7C72d4df4101064a7b35bd08ddeaff9dd8%7Ca34e9adc2f1449caa1831bf99dbb3afd%7C0%7C0%7C638925105793658526%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMilslkFOljojTWFpbCIsIlIdUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=EhiTL1lxbmsi80AvbAGCFQnGKt1q%2FSgOtPobw1xW9XM%3D&reserved=0>
- ~5 content items - Admissions Portal:
<https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Fadmissions.ivcc.edu%2Fapply%2F&data=05%7C02%7Cpurchasing%40ivcc.edu%7C72d4df4101064a7b35bd08ddeaff9dd8%7Ca34e9adc2f1449caa1831bf99dbb3afd%7C0%7C0%7C638925105793679317%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMilslkFOljojTWFpbCIsIlIdUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=yfS75BqeMfOXHOJarHQNCgh1amkSvE%2BWwnnspAdeDal%3D&reserved=0>
- ~15,000 content items - Student Publications:
<https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Frivercurrentsvcc.com%2F&data=05%7C02%7Cpurchasing%40ivcc.edu%7C72d4df4101064a7b35bd08ddeaff9dd8%7Ca34e9adc2f1449caa1831bf99dbb3afd%7C0%7C0%7C638925105793696630%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMilslkFOljojTWFpbCIsIlIdUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=VD68qoK41l6nOupl3Xde5DV2i0ctuvgBf38zD6PicAs%3D&reserved=0> and
<https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Fivleader.com%2F&data=05%7C02%7Cpurchasing%40ivcc.edu%7C72d4df4101064a7b35bd08ddeaff9dd8%7Ca34e9adc2f1449caa1831bf99dbb3afd%7C0%7C0%7C638925105793712839%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMilslkFOljojTWFpbCIsIlIdUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=HzQ8%2F4xJt2O20NWBBEg5y4%2F2624iCuRE02susFF6iSo%3D&reserved=0>
- ~50 content items - Student Portal:
<https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Fyou.ivcc.edu%2F&data=05%7C02%7Cpurchasing%40ivcc.edu%7C72d4df4101064a7b35bd08ddeaff9dd8%7Ca34e9adc2f1449caa1831bf99dbb3afd%7C0%7C0%7C638925105793728704%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMilslkFOljojTWFpbCIsIlIdUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=3yR%2Bt1hAGbnR%2B9uClvsG4mFnVzJE7I5opW6qSkb1Nsg%3D&reserved=0>

Password-Protected Systems: (numbers are approximate)

- ~20 content items - Learning Management System (Brightspace):
<https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.ivcc.edu%2Fbrightspace%2F&data=05%7C02%7Cpurchasing%40ivcc.edu%7C72d4df4101064a7b35bd08ddeaff9dd8%7Ca34e9adc2f1449caa1831bf99dbb3afd%7C0%7C0%7C638925105793744432%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMilslkFOljoiTWFpbCIsIlldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=AK0s7GnFLUwv9Qiyog8g1pDyRoolHXPzLIVl3ujnT0qU%3D&reserved=0>
- ~5 content items - Student Self-Service Portal:
<https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.ivcc.edu%2Fselfservice%2F&data=05%7C02%7Cpurchasing%40ivcc.edu%7C72d4df4101064a7b35bd08ddeaff9dd8%7Ca34e9adc2f1449caa1831bf99dbb3afd%7C0%7C0%7C638925105793760493%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMilslkFOljoiTWFpbCIsIlldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=1jhFGYUP3B7BrNDVsFLg3JYSzpjaN0T%2FHhOlqk%2Bi0%3D&reserved=0>
- ~15 content items - Help Desk System:
<https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Fivcc.happyfox.com%2F&data=05%7C02%7Cpurchasing%40ivcc.edu%7C72d4df4101064a7b35bd08ddeaff9dd8%7Ca34e9adc2f1449caa1831bf99dbb3afd%7C0%7C0%7C638925105793782257%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMilslkFOljoiTWFpbCIsIlldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=dx0Hxw2P7sX09PMbJwMVek05DNmcQq%2B4f3HxHYrYmyg%3D&reserved=0>
- ~3981 content items - Internal Intranet and Associated Services:
<https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.ivcc.edu%2Fintranet%2F&data=05%7C02%7Cpurchasing%40ivcc.edu%7C72d4df4101064a7b35bd08ddeaff9dd8%7Ca34e9adc2f1449caa1831bf99dbb3afd%7C0%7C0%7C638925105793799317%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMilslkFOljoiTWFpbCIsIlldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=53nP4Y6PDhwXoL8kl9PwleDuxYAZtNttBcZ%2B8MX%2BaYA%3D&reserved=0>

3. Can IVCC provide a summary or list of third-party software vendors that it utilizes for part(s) of its digital presence? These may be various Content Management Systems, User Portals, or other types of digital software as a service (SaaS) systems. For each third-party software vendor, can IVCC also share whether it has a VPAT/ACR on file?
 - Modern Campus CMS
 - Modern Campus Non-Traditional Student Management
 - eCampus
 - Ellucian Colleague Student Self-Service Portal
 - Smart Catalog IQ
 - Prestosports
 - Desire2Learn Brightspace
 - HappyFox Help Desk Software
 - You Student Portal
 - WordPress
 - Slate CRM
 - springshare LibGuides
 - There isn't a VPAT/ACR on file.
4. Do you anticipate that multimedia accessibility will fall under the scope of this RFP? If so, can you provide a rough estimate as to the quantity of DOC/PDF and AUDIO/VIDEO content IVCC has publicly available?
 - Yes, the DOC/PDF quality is poor but the video is adequate.
5. Please also indicate whether IVCC would plan to remediate multimedia files in-house, or if it would prefer to work with external vendors that specialize in specific types of multimedia accessibility.
 - We would like pricing for both options but are not allowing subcontracting for this opportunity.
6. Will the vendor be responsible for providing Accessibility Conformance Reports(ACR) for IVCC's public facing websites?
 - Yes
7. For training services, can you estimate the number of individuals who might attend such trainings during a one-year period? Would you prefer to have fewer, but longer workshop-style trainings? Or would you prefer shorter and more frequent "micro" trainings?
 - We will have about 10 individuals who need training and would like micro trainings but open to other training based on cost.
8. Does IVCC currently use any automated accessibility monitoring tools? If so, what tools are in use and will IVCC consider alternative options?
 - Modern Campus CMS built-in checker is used but we would consider alternative ones.
9. Should vendors expect to be involved in shaping future accessibility policies and procedures at IVCC?
 - Yes